Personal Information Collection Statement

This Personal Information Collection Statement ("this Statement") applies to the collection, use and handling of personal data by Nan Fung Loyalty Program Limited ("Nan Fung LP"), which is a member of the Nan Fung Group, and Nan Fung LP's holding companies, subsidiaries, affiliates and associated companies from time to time (collectively, the "Group" or "Group Members").

The Group Members may collect, use and handle personal data of users and potential users of Nan Fung Tenant Portal ("Portal").

This Statement applies to you because you are an applicant for or a user of the Portal. This Statement applies to the personal data provided by or for you to the Group or any Group Member and other personal data compiled by any Group Member about you from time to time (collectively, "Your Personal Data"). This Statement sets out the purposes for which Your Personal Data may be used and other matters relating to the Personal Data (Privacy) Ordinance, Cap. 486 of the Laws of Hong Kong.

The Group Members need Your Personal Data for providing to you or arranging for you a user account and the services, products, facilities or privileges in relation thereto. If you refuse to supply the necessary personal data, the Group Members may be unable to serve you or continue to serve you.

Use of Your Personal Data

- 1. The Group Members may use Your Personal Data for one or more of the following purposes from time to time:
 - (a) to process your application or request for a user account of the Portal ("User Account");
 - (b) to process your application or request for services, products, facilities or privileges in relation to the User Account (collectively, "Services");
 - (c) to provide Services to you, and handle the necessary arrangements and matters (including legal, administrative and other matters) for maintaining and managing such services, products, facilities or privileges, including the

operation, maintenance and administration of your User Account;

- (d) to verify your identity and the accuracy of Your Personal Data;
- (e) to appraise and review your ability to perform your obligations;
- (f) to calculate any amount payable by you or to you in connection with the Services;
- (g) to collect or recover any amount or indebtedness owing by you in any capacity;
- (h) to enforce the terms of any contract or arrangement between you and any Group Member and to take suitable action to protect or preserve the rights or benefits of any Group Member;
- $(i) \ \mbox{to communicate with you and for overall relationship management and maintenance;}$
- (j) to investigate, handle and respond to any comments, messages, requests, enquiries, complaints or incidents made by you, made against you or involving you in any manner;
- (k) to design, arrange, provide or procure Services for you or for customers generally;
- (1) to conduct survey, research and analysis to facilitate the provision of services, products, facilities, privileges, activities or events to you or to customers generally;
- (m)to comply with any obligations or requirements for using or disclosing personal data that are imposed on any Group Member by any law or regulations, or by any governmental agency, regulatory authority, law enforcement agency, court or judicial body, whether in or outside of Hong Kong existing currently or in the future;
- (n) to comply with any policies and measures for using or disclosing personal data implemented by the Group for prevention or detection of money laundering, terrorist financing or other unlawful activities;
- (o) to match or compare Your Personal Data held by any Group Member from time to time in order to or intending to produce or verify data which may be used fortaking adverse action against you;

- (p) (where any Group Member believes in good faith that use or disclosure of personal data is necessary) to protect the rights or properties of any Group Member, or to identify, contact or bring legal action against any person who may be causing damage to or interference with the rights or properties of any Group Member (whether intentionally or otherwise), or when any other person could be harmed by such activities;
- (q) to enable actual or potential purchasers or assignees of any Group Member or its business and assets (or any part of them including any mortgage loans granted by the Group Member), in each case to evaluate the purchase or assignment in question; and
- (r) to fulfill other purposes directly related to any of the above purposes.

Disclosure and Transfer of Your Personal Data

- 2. The Group Members will keep Your Personal Data confidential but may disclose or transfer Your Personal Data to one or more of the following classes of persons or entities from time to time for the purposes set out in paragraph I above:
 - (a) any Group Member in connection with the provision of the Services;
 - (b) any agents, sub-agents, suppliers, contractors, sub-contractors or service providers (including their employees, directors, officers, agents and service providers) who provide services or support to any Group Member in connection with NF Touch, NF Workspace & the Portal or with its business or operations in general. These services or support may include data storage, data processing, data mapping, administrative, telecommunications, computer services or other services or support in connection with NF Touch, NF Workspace & the Portal. These agents, subagents, suppliers, contractors, sub-contractors or service providers may or may not be Group Members;
 - (c) any person to whom any Group Member is under any obligation or requirement to disclose personal data in compliance with law, regulation or court order, or in response to lawful request by any governmental agency, regulatory authority, law enforcement agency, court or judicial body, or in case any Group Member believes in good faith that disclosure is necessary

for (including but not limited to) protection of its rights or properties, or to identify, contact or bring legal action against any person who may be causing damage to or interference with its rights or properties (whether intentionally or otherwise), or when any other person could be harmed by such activities;

- (d) any person to whom any Group Member is required to disclose personal data by any policies and measures implemented by the Group for prevention or detection of money laundering, terrorist financing or other unlawful activities;
- (e) any person who owes a duty of confidentiality to any Group Member, including accountants, auditors, legal advisers and other professional advisers;
- $(f) \,$ any debt collection agency, where you default in paying any amount or indebtedness; and
- (g) any actual or potential purchaser or assignee or successor of any Group Member or its business and assets (or any part of them).
- 3. Your Personal Data may be transferred in or out of Hong Kong to any of the above-mentioned persons.

Data Access and Correction Requests

4. You have the right to request for your access to and correction of Your Personal Data in accordance with the Personal Data (Privacy) Ordinance of Hong Kong and other applicable laws. In response, you may be asked to provide certain details about yourself so as to enable us to ensure you are the person to whom the data refers. There will be a reasonable charge for a data access request or data correction request to reimburse for the relevant Group Member's administrative costs and disbursements. You will be informed in advance of the charge.

Please send your data access and data correction requests to the attention of "Privacy Data Officer" either by post (to 23rd Floor, Nan Fung Tower, 88 Connaught Road Central, Central, Hong Kong or by email (to DPO@nanfung.com). In case of discrepancies between the English and Chinese



versions of this Statement, the English version shall apply and prevail.

Changes to this Statement

5. We may revise this Statement from time to time. All versions of this Statement are effective as of the date of the relevant version of this Statement. Our processing of personal data we collected about you will be governed by the most recent version of this Statement in force and effect.

This Statement was last updated in February 2023.